



NotePage, Inc.
PO Box 296
Hanover, MA 02339
USA
Phone +1-781-829-0500
Fax +1-781-829-0419
sales@notepage.com

NotePage, Inc. White Paper

Company Name: Greenville Utilities
Web Address: www.guc.com/
Industry: Utilities

Business / Organization Description:

Greenville Utilities is a local government owner utility that provides electric, water, sewer, and natural gas services for the citizen of Greenville, NC and the surrounding area.

How is PageGate Used:

PageGate is used for sending ad-hoc text notifications to individuals or groups of employees, especially field personnel. The Greenville Utilities 24 hour control center uses PageGate on a daily basis for these type of tasks:

- (1)** text an address to a field worker for where he needs to report, and then they use a Map App to get directions to the address.
- (2)** Emergency Utility Location requests are sent in mass to all locators.
- (3)** Safety alerts (road closures, weather alerts, etc.) are sent to all employees. (4) Send texts to standby personnel who do not have a company issued smart phone.
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Customer Quote/Comments:

"PageGate facilitates communication with field personnel. It is more efficient for an employee to get an address via text that they can then use a map app to get directions to than to try to tell them how to get them over the radio verbally. It is more efficient to blast road closures and weather updates to everyone quickly when needed; there is no other way to make that happen efficiently."

Tony Godwin
Greenville Utilities