NotePage, Inc. White Paper

Company Name: James Madison University
Web Address: www.jmu.edu
Industry: University / Academia

Business / Organization Description:

James Madison University is a State University located in Harrisonburg, Virginia.

How is PageGate Used:

The James Madison University's IT operations center uses PageGate as the only paging system for their IT Operations. PageGate receives messages from Dell software, Zenoss monitoring system and others to page systems team members on issues of hardware and application. James Madison University has been using PageGate for over 10 years.

Customer Quote/Comments:

"We really could not keep a 24/7 shop going without some type of product like PageGate. It is simple to use but has all the options we need for multiple contact methods and multiple groups. We work very hard at being proactive so our customers do not even know there is a problem."
Greg Liskey
James Madison University